

# Multicalor O

## Oil fired warm air heaters

Brand: Multicalor

Base model: O24 UF

Variants: O24DF  
O28UF – O28 DF  
O33UF – O33 DF  
O41/48 UF - O41/48 DF

Country of destination: UNITED KINGDOM

Electrical supply: 230V AC – 50Hz

Manufacturer: Multicalor Industries NV  
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*Please keep this manual close to the apparatus for further reference*

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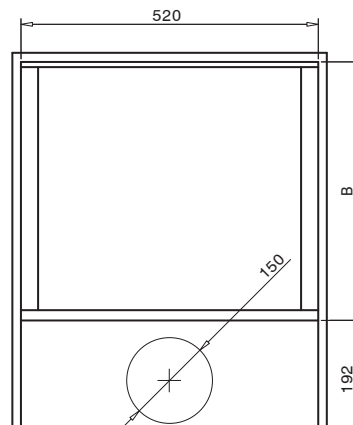
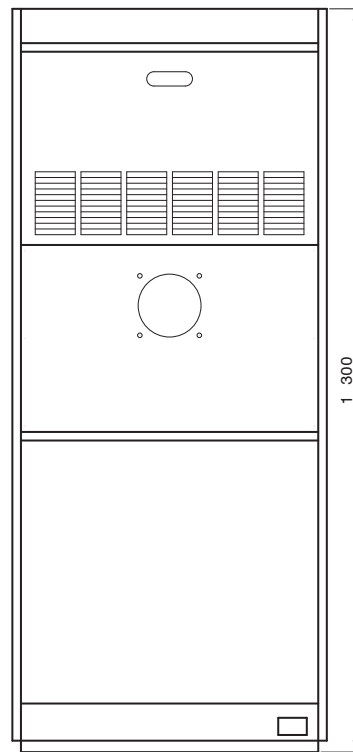
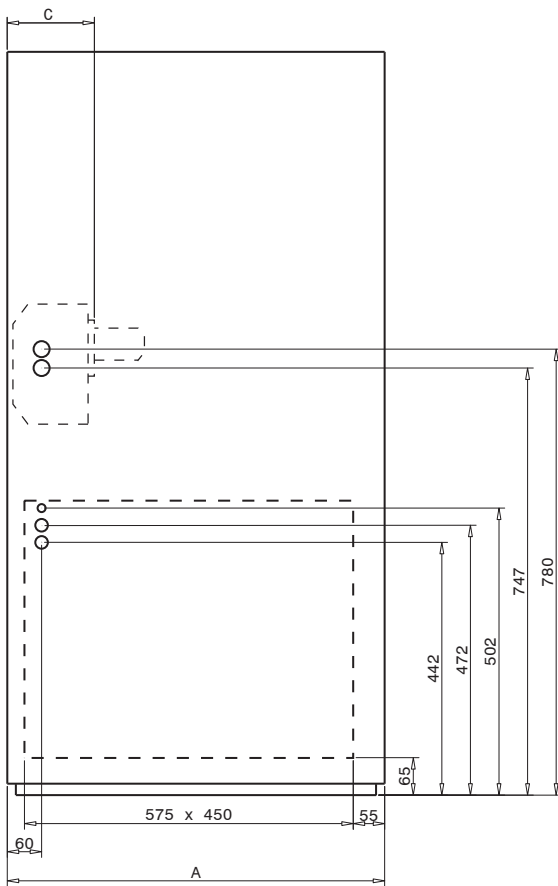
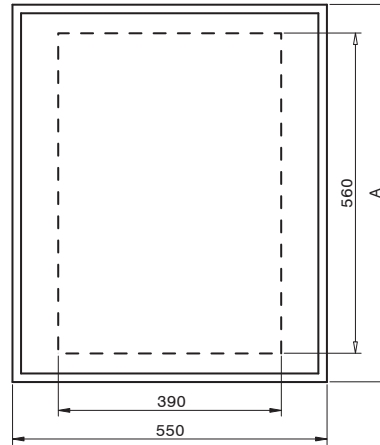
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#### 9 Statement of compliance

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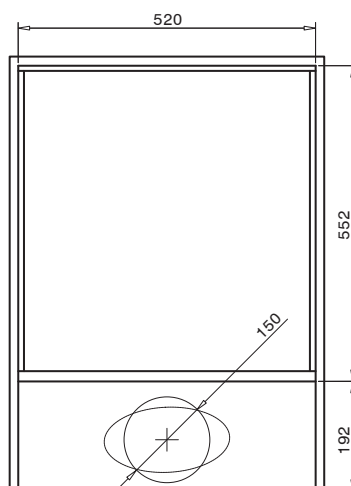
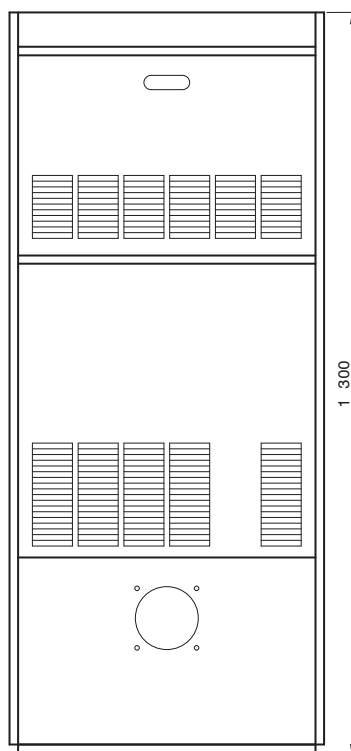
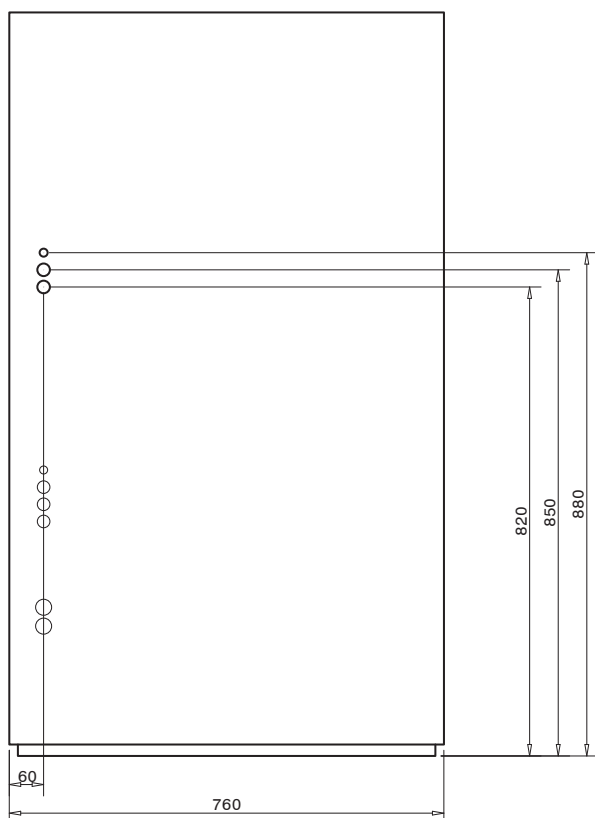
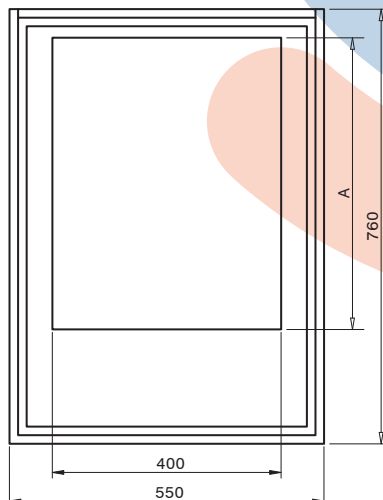
## Dimensional data UPFLOW

Type	A	B	C
018	660	452	205
024	660	452	205
028	660	452	—
033	660	452	—
041-48	760	552	—



## Dimensional data DOWNFLOW

Type	A
018 DF	520
024 DF	520
028 DF	520
033 DF	560
041 - 48 DF	660



# 1 General

The Multicolor oil fired warm air heaters have been specifically designed for domestic and light commercial use. They feature a high quality ferritic stainless steel heat exchanger and efficient direct driven fan.

The heaters are delivered without burner. A high quality burner (preferably with pre-heating) should be installed by the installer during fitting. Every single fan has been tested for proper functioning before leaving our premises. The label inside the unit states the proper nozzle and burner working pressure. After the ductwork, burner, electrical connections and flue pipes have been connected, the unit is ready to be used.

The warm air heaters must only be commissioned by approved installers. Every installation should comply with local rules.

## 1.1 Normal version

In standard use the apparatus is used to distribute recycled air to which not more than 25% outside air has been added, or to distribute up to 100% outside air after heat reclaim. The unit is factory supplied in this version.

## 1.2 Make-up air version

In make-up air version the unit is used to distribute air to which more than 25% outside air is added. However, in the unit no special regulators are installed to keep the air temperature constant. If you want to use the unit as an outside air unit, we suggest that you add thermal insulation to the front fan access panel to prevent condensation.

## 1.3 Upflow and Downflow models

The Multicolor oil units are available in upflow and downflow version. Please state the desired version when ordering. The units can NOT be converted on site.

# 2 Technical data

## 2.1 General

The heaters comply to CE regulations regarding the machine directive 89/393/EEG, the low voltage directive 72/23/EEG and the EMC directive 89/336/EEG. The units are available in different capacities.

## 2.2 Air Flow

Type		O24 [DF]	O28 [DF]	O33 [DF]	O41 [DF]	O48 [DF]							
Nett output	kW	24.0	28.0	33.0	41.0	48.0							
Gross input	kW	26.3	30.7	35.8	44.5	53.3							
Nozzle	GPH	0.55–60°–S	0.65–60°–S	0.75–60°–S	1.10–60°–S	1.10–60°–S							
Burner pressure	kg	11.0	11.0	11.0	10.0	11.0							
Electrical absorbed power	A	3.0	5.0	5.0	7.0	7.0							
Electrical supply	V-F-Hz	230–1–50	230–1–50	230–1–50	230–1–50	230–1–50							
Oil consumption	kg/h	2.24	2.61	3.08	3.83	4.53							
External static pressure in N/m <sup>2</sup>	Air flow	Speed			Speed			Speed			Speed		
	m <sup>3</sup> /h	L	M	H	L	M	H	L	M	H	L	M	H
	1 200	138	162	173									
	1 400	107	143	154	94	253	340	166	297	374			
	1 600	58	119	136	9	200	303	77	255	345			
	1 800		90	114		125	260		208	312			
	2 000		51	87			212		146	273	200	288	359
	2 200			56			150		63	230	107	242	330
	2 400			23			78			182		181	295
	2 600									120		108	255
	2 800									54		16	210
	3 000												157
	3 200												100
	3 400												29
3 600													

# 3 Installation

## 3.1 General

- We wish to emphasize that only qualified fitters or contractors shall install the air heater.
- The installation shall be done in accordance with the latest issue of all local standards as well as the installation manual of the device concerned.
- Ensure that the conditions of local utility provision (electrical and oil supply) match the device settings before installing the device or making it operational.

### 3.1.1 Transport damage

Please check the air heater for transport damage upon delivery. If damage is observed, this shall be mentioned on the waybill and you shall advise your supplier thereof in writing.

### 3.1.2 Packaging

The air heaters are always packaged in a box made from recycled paper. We ask you not to earmark the paper for waste disposal, but for further recycling.

### 3.1.3 Combustion compartment

Adhere to the following guidelines when selecting a location for the device:

- place the unit in a central position in relation to the ducting system;
- place the unit in a central position in relation to the flue gas exhaust / chimney;
- place the unit on a flat and solid surface;
- if installation surface is wet, then raise the unit;
- a suitable air supply should be provided for combustion purposes;
- return air **must** be connected to unit from outside the combustion compartment;
- Always place the device in such a way that it is insulated from the construction–building structure to avoid the transmission of noise and vibrations.

Attention:

- The unit must be installed level!
- If possible, install the device in a frost free location.

### 3.1.4 Clearances

When installing please provide minimal clearance around the unit:

- Position the unit with a minimum clearance of 50 mm to walls;
- In front of the unit, a minimum space of 760mm should be reserved for servicing purposes;
- A clearance of 150 mm is advised around the flue pipe;
- Please do not install this heater if walls, floors or ceiling are constructed of easily flammable material.

### 3.1.5 On–site transport

Never move the air heaters by tilting them on their angles, as this may irrevocably damage the device encasing. Such damage is not covered by the device's warranty.

## 3.2 Electrical installation

The electrical installation shall always be performed according to the latest issue of the relevant standards and the prescriptions of the local energy provider (utility).

- Mind your safety: always ground the unit!

### 3.2.1 Electrical connections

In the casing different cut-outs are provided to run cables through. The PCB features a three-pole terminal for connecting the mains power 230V~AC. Connect the cable to a 230V~AC power supply with earthing. We recommend that the machine should be directly connected to a switchboard with 16A fuses.

### 3.2.2 Thermostat

The device works perfectly together with the Honeywell electronic programmable thermostat Chronotherm IV. This thermostat is suited for heating, ventilation and cooling, and has been specifically designed for use with warm air systems. Connect the thermostat as per the instructions on the wiring diagram.

Mount the room thermostat at an approximate height of 1.6 m, in a central position in the living room and readily accessible to the normal air circulation in the room. Always mount the thermostat on an inner wall shielded from the effects of other heat sources including exhaust grilles, powered devices, direct sunlight, etc. Accordingly, we also do not recommend placement near windows, outer walls (<1.20 m) or in the vicinity of stairs. For additional information on assembly and programming we refer to the thermostats' manual.

### 3.2.3 Condensing unit

The PCB features a two-pole terminal for connecting an auxiliary relay that can start an external condensing unit. Warning: never connect the cooling system relay directly to this output, but always use an auxiliary relay. For further information, please contact Multicalor.

### 3.3 *Installing oil supply lines*

Oil connections should be fitted only by an approved installer. Please consult your burner manual in order to find the instructions on how to connect the oil lines. We strongly suggest placing an oil filter in the oil supply lines.

### 3.4 *Installing the ducting system*

#### 3.4.1 *Installing supply ducts*

For the O units a complete range of acoustically insulated supply air plenums is available, manufactured in white painted steel. These are installed on top of the unit (Downflow versions: under the unit) and facilitate connection of the ductwork.

#### 3.4.2 *Installing return ducts*

For the O units a complete range of acoustically insulated return air plenums is available, manufactured in white painted steel. These are installed under the unit (Downflow versions: on top of the unit) and facilitate connection of the ductwork. It is also possible to connect the return air ductwork to the side of the units. For this purpose matching white return air filter frames are available. Multicalor does not recommend to connect the ductwork directly to the sides of the unit, as this means that a large portion of the acoustic insulation is lost. If you wish to use an open return, you can order a perforated return air plenum. ATTENTION: open return systems are only allowed if the unit is located in the room to be heated (“industrial style” space heating). Open return systems are not allowed if the air is supplied outside of the room where the unit is installed.

- Never remove the air filter. The unit must always be fitted with an air filter class EU3/G3 or better. Using the unit without a filter can damage the unit.
- Change filters regularly.
- If you connect an outside air duct, always install a butterfly register as to regulate the amount of outside air.

### 3.5 *Installing the flue gas exhaust*

The flue pipe connections should be made according to the local codes. If the flue pipe traverses the roof, the flue pipe and roof passage should be twin wall as to prevent any condensation occurring because of the sudden cooling of exhaust products. Because of the very high efficiency of the unit, we strongly suggest using twin wall stainless steel flue pipe for the complete flue exhaust system:

- respect the advised clearances around the exhaust pipes. (Risk of fire).
- try not to use a multitude of 90° turns.
- when using a horizontal exhaust (not recommended) use a minimum slope of 50 mm/m!

## 4 **Commissioning**

### 4.1 *Switching the apparatus on and off*

Normally the machine should permanently be supplied with mains power. At the installation or maintenance stage you may proceed as follows to switch on or off the device.

#### 4.1.1 *Switching ON*

Proceed as follows to switch the machine ON:

- Connect the mains power.
- Set the room thermostat at the desired setting.

#### 4.1.2 *Switching OFF*

Proceed as follows to switch the machine OFF:

- Set the room thermostat 5°C lower than the actual temperature.
- Wait for the unit to cool down. This may take a couple of minutes.
- Disconnect mains power.

### 4.2 *Setting the air temperature*

#### 4.2.1 *Fan and limit controller(s)*

Fan and limit controller(s) are set in factory and should not need adjusting under normal circumstances.

### 4.3 *Setting the air quantity*

Air volume should be adjusted according to the calculations made by the installer. Please check that the air temperature does not exceed 65°C after the unit has been turned on for at least 15 minutes.

The fan speed can be selected by switching the connection wires on the PCB, located in the fan compartment. When selecting the low speed setting, you will usually need to install a smaller nozzle to prevent tripping the overheat thermostat.

- Low speed: red wire
- Medium speed: blue wire
- High speed: black wire

#### 4.4 Outside air version

In outside air version the unit is used to distribute air to which more than 25% outside air is added. However, in the unit no special regulators are installed to keep the air temperature constant. If you want to use the unit as an outside air unit, we suggest that you:

- If you want to use the unit as an outside air unit, we suggest that you add thermal insulation to the front fan access panel to prevent condensation. Multicalor has a range of suitable acoustic and thermal insulating materials in stock.

#### 4.5 Downflow versions

The Multicalor O-series units are supplied in an UPFLOW version. Downflow versions are available on request.

#### 4.6 Installing the ducting system

##### 4.6.1 Installing the return air ducts

Noise problems are often created if air heaters are used with very short and/or undersized return air ducts. These problems can be avoided by:

- insulating the return air ducts by means of an acoustic liner;
- installing a sound damper in the return air ducts;
- making sure that there are at least 2 generously sized 90° turns in the ducting system;
- Increasing both diameter and length of the return air ducts.

You can connect the return air duct to the left, right or the bottom of the unit. We strongly suggest using only the bottom return air opening (please remove the cut-out when commissioning). If possible, install the unit on an insulated plenum, on which side return ducts can be connected. If you do not have sufficient free space to use an insulated return air plenum, it is possible to install an optional side filter frame. However, in doing so, a large part of the acoustic insulation is lost. Always use a return air duct and return air from OUTSIDE of the combustion compartment. If you do wish to apply an open return, make sure that the unit is used as a space heater (the unit is ONLY heating the room where it is installed).

#### ATTENTION:

- Do not forget to remove the cut-out under the unit when using a bottom return (or a side return with bottom plenum).

##### 4.6.2 Supply air ductwork

Fit a matching supply air on the unit. The height of the plenum should be at least as high as the width of the unit. The supply air plenum should, like the supply ducting system, be thermally insulated. The supply air duct should be of a sufficient size to permit air displacement with normal speeds and pressure losses.

#### 4.7 Commissioning the burner

Please refer to the installation instructions from the burner manufacturer. First set the desired air speed, then select a nozzle that has an air temperature of about 65°C (Delta t of 40 to 45°C) after 15 minutes of continuous use. Make sure that the fan compartment is CLOSED when doing this test.

#### 4.8 Fan and limit controller

The Honeywell fan and limit control is used to switch the fan on and off. The FLC also shuts down the burner if the air temperature is too high (e.g. when the fan fails to start). This is a safety feature.



##### 4.8.1 Switching the fan on and off

**ON:** When the air temperature in the heat exchanger compartment is higher than the set value (e.g. 50°C), the fan is switched ON.

**OFF:** When the air temperature in the heat exchanger compartment is lower than the set value (e.g. 30°C) the fan is switched OFF.

This means that the burner is NOT controlled by the fan and limit controller, but only by the thermostat.

##### 4.8.2 Interrupting the combustion process when the air temperature in the heat exchanger compartment is too high

**STB:** When the air temperature in the heat exchanger compartment is higher than the set maximum temperature (e.g. 90°C) the electrical supply to the burner is cut. **THIS IS A SAFETY FEATURE!** The safety needs manual re-arming by pushing the red button.

The STB safety only trips when one of the following conditions is true:

- 1 Air flow too low: increase air flow



2	dirty air filters:	clean or replace filters
3	too many registers closed:	open at least 66% of all registers
4	return air opening closed:	open return air system
5	Fan will not function:	check fan

If this safety feature trips, the electrical supply to the burner is cut, thereby stopping the combustion process. To re enable the unit, press the red button. If you have to press the red button often, please consult with your installer. ATTENTION: in the DOWNFLOW models 2 of these fan and limit controllers are installed.

## 5 Maintenance

### 5.1 Maintenance by the user

#### 5.1.1 Cleaning the air filter

The standard air filter is a synthetic air filter with a life span of 1 year. However the filter requires monthly cleaning, to be performed as set out below:

- Set the thermostat 5°C lower than the environment temperature.
- You may wait until the apparatus has cooled down.
- Disconnect electrical supply.
- Remove the air filter and use a vacuum cleaner to clean it
- Put the filter back into the machine.
- Restore electrical supply.
- Set the room thermostat again to the required value.
- Never remove the air filter from an O unit. The machine must always be fitted with a EU3 (or better) air filter. Heating or ventilating without a filter may pollute the heat exchanger to such an extent that the machine may incur irretrievable damage, which the warranty does not

#### 5.1.2 Cleaning the casing

The casing may be cleaned with a soft humid cloth. Do not use aggressive media such as bleaching water, solvents or petrol, as these products are likely to damage the paint.

### 5.2 Maintenance by the installer

#### 5.2.1 General

To clean the combustion chamber please follow following steps:

- Set the thermostat 5°C lower than the environment temperature;
- Wait until the apparatus has cooled down;
- Disconnect the mains;
- Remove the 2 access panels to the heat exchanger;
- Remove the burner
- Remove the flue gas system
- Remove the access panel to the flue gas collection box (O24 Upflow ONLY)
- Clean the entire combustion chamber with a nylon brush and a vacuum cleaner. Take care NOT to damage the ceramic heat shield that is located in the back of the heat exchanger.
- Replace the air filter
- Replace all removed parts, except for the burner.
- Change the nozzle in the burner.
- Perform other maintenance as outlined in the burner manual.
- Replace burner and reconnect mains.
- Start unit and check combustion. Fill in values on official documents if required by local codes.
- Check proper functioning of the fan & limit controller(s).
- Check functioning of the complete unit. Make sure that the Delta T, after 15 minutes of functioning, is not higher than 40 to 45°C (e.g. 20°IN - 65°C OUT). If necessary change nozzle, decrease burner pressure or increase airflow.
- Clean complete casing.

ATTENTION: make sure fan compartment is closed when performing combustion tests etc...

## 6 Problem solving

### 6.1 Unit won't start during heat request

First check for "obvious" problems such as missing electrical supply, electrical fuse tripped, out of heating oil... If everything seems normal, the reason may be on of the following...

#### 6.1.1 Fan & limit controller

If the unit won't come on despite heat request, it is possible that the high temperature limit switch has tripped. To rearm

this safety, press the red button on the fan and limit controller. For more information we refer to point 4.8 FAN AND LIMIT CONTROLLER. If this problem repeats itself regularly contact your installer for a check-up.

### 6.1.2 Burner problems

It is possible that the burner control has locked out the burner. This is usually ignition related. Check the user manual of the burner for a possible solution.

### 6.1.3 Electronic problems

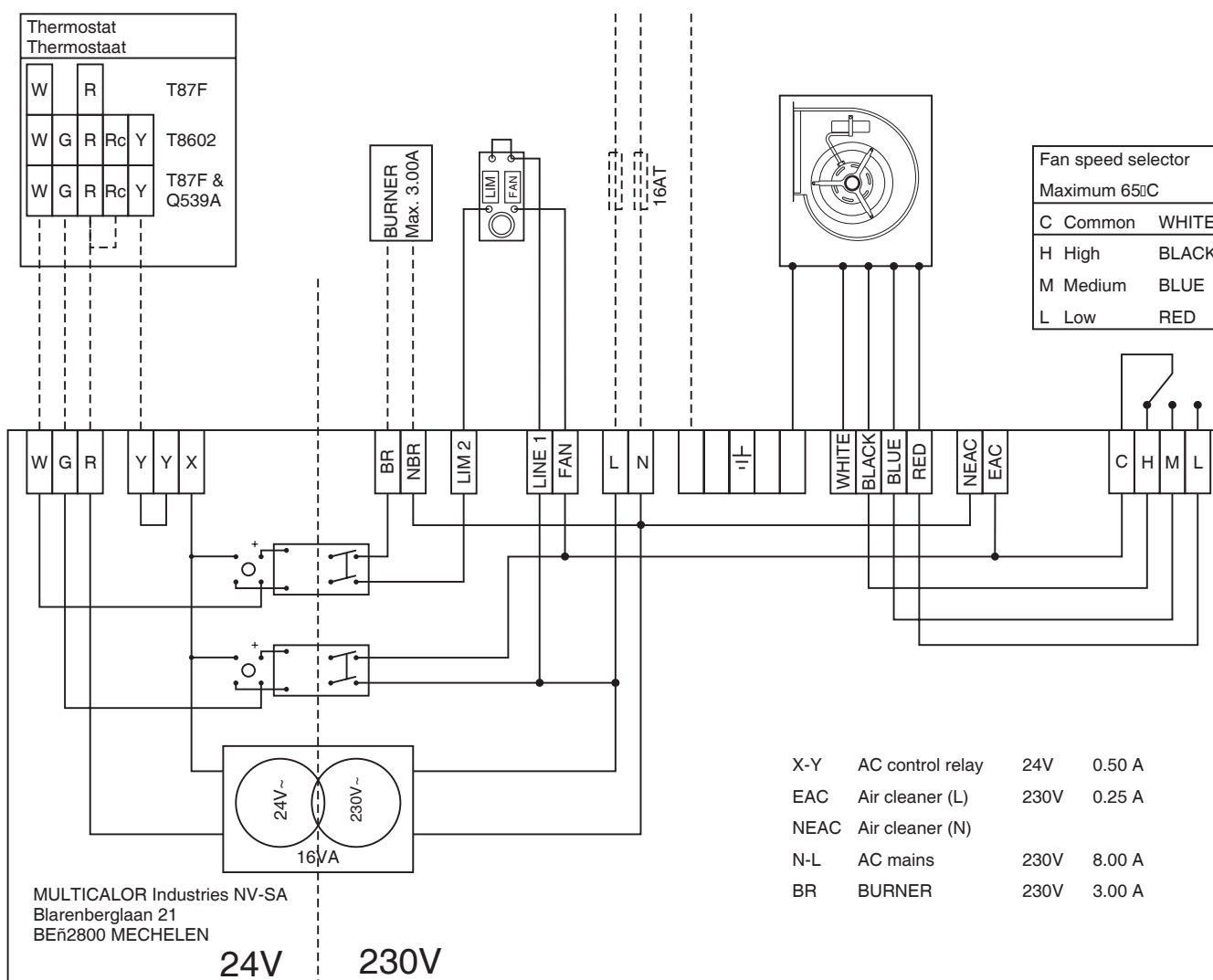
It is possible that there is a fault in the printed circuit board. Contact your installer.

## 6.2 Fan keeps on running

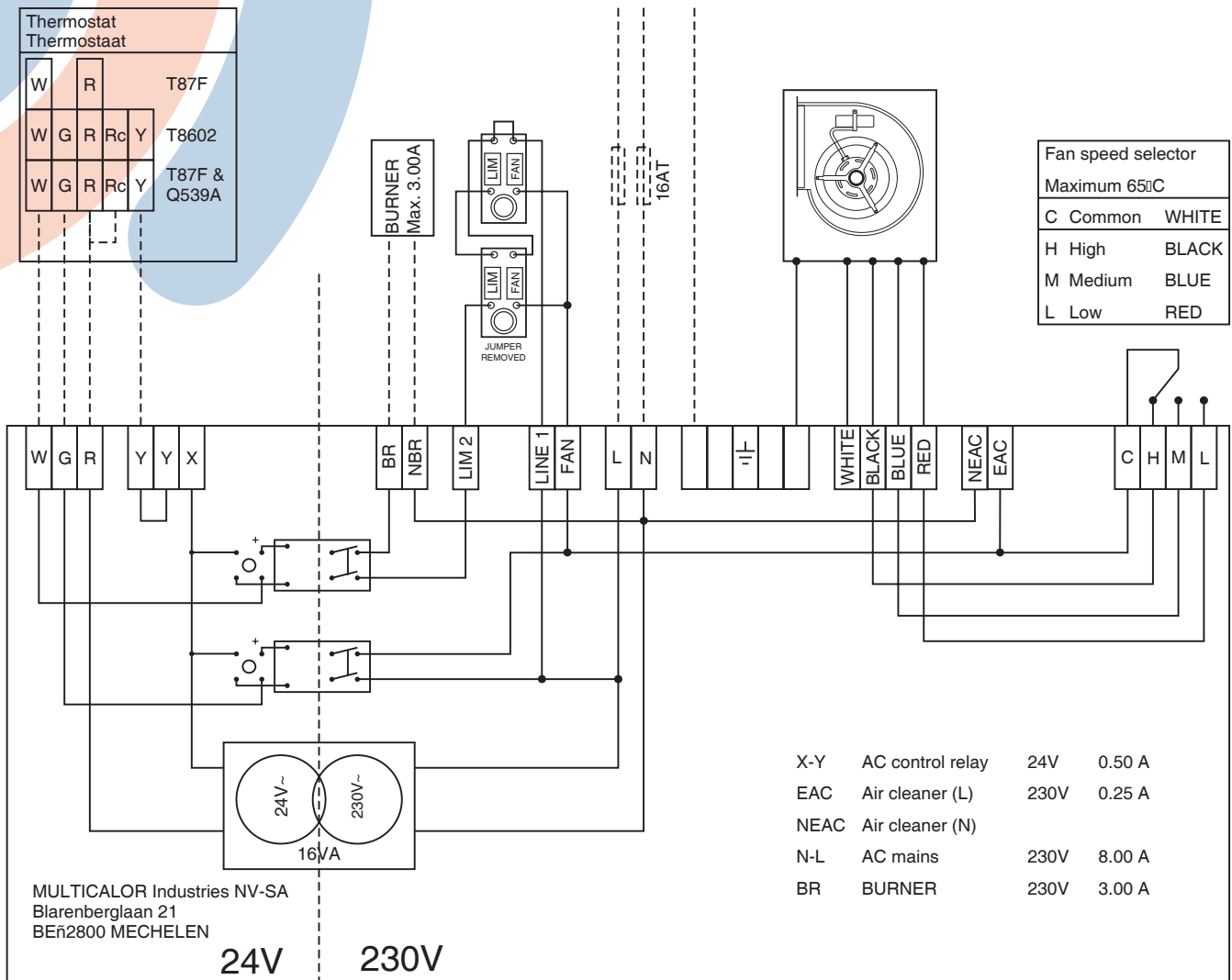
If the fan keeps on running, then the fan and limit controller is probably in the 'FAN' position. Try pulling gently on the white button of the fan and limit controller.

## 7 Electrical wiring diagrams

### 7.1 Upflow units



## 7.2 Downflow units



## 8 Warranty

### 8.1 General

Multicalor Industries NV guarantees the MC units against all manufacturing defects or material faults, subject to the terms and conditions described under 'Scope and duration of the warranty'. Moreover Multicalor Industries NV guarantees the machine will achieve the output indicated in normal conditions.

### 8.2 Scope and duration of the warranty

The warranty starts at the moment of purchase by the first user and entitles the beneficiary of the warranty, through the dealer or the service department of Multicalor Industries NV, to:

- One (1) year free exchange of faulty parts;
- Ten (10) year free exchange of the heat exchanger, but exclusive of labour costs and travel expenses.

Replacement of parts does not change the initial warranty period, i.e. the warranty is not extended by the replacement of faulty parts.

### 8.3 Damage that is not covered by the warranty

All damage resulting from:

- Machine use which does not match normal household or light commercial use;
- Failure to meet the user instructions as summed up in the user manual;
- Insufficient or wrong maintenance;
- Irretrievable fouling up of the heat exchanger caused by heating, ventilating or cooling with a highly fouled up or absent dust filter;
- Modifications or adaptations to the machine not covered by prior written approval by Multicalor Industries NV;
- Repairs carried out with non-original parts or wrong equipment or materials;

- The heat exchanger when used in an atmosphere polluted with chlorine or other chemicals;
- Causes foreign to the machine, including (but not restricted to):
  1. Damage incurred during transport, including dents, scratches, etc.;
  2. Damage caused by disasters, including fire, lightning, flooding;
  3. Damage linked to frost;
  4. Damage caused by a departure from the normal power voltage, water or gas pressure deviating widely from the nominal values suitable for the normal supply of the machine;
  5. Damage caused by a non-conformity of the installation to the local standards applicable.

#### **8.4 Not covered under warranty**

- Parts subject to normal wear, including air filters, fuel filters and other parts that have to be replaced periodically;
- Machines the serial number of which has been removed or altered;
- Travel expenses and labour costs;
- Result damage caused by the faulty machine;
- Any loss of productivity attributable to the faulty machine;
- Any loss of use caused by a fault to the machine;
- When the machine proves unsuitable for the purposes for which the purchaser bought the machine.

#### **8.5 Repairs**

During the warranty period the customer may call upon the services of the dealer who sold the machine or, in Belgium, to the “after-sales” department of Multicalor Industries NV.

#### **8.6 Service sets**

If it is necessary to replace a part, we recommend that the matching article code of the part concerned be mentioned on the order, in addition to the type of air heater, the machine’s serial number as well as the name of the part concerned. The machine type and serial number are mentioned on the registration plate placed in the machine.

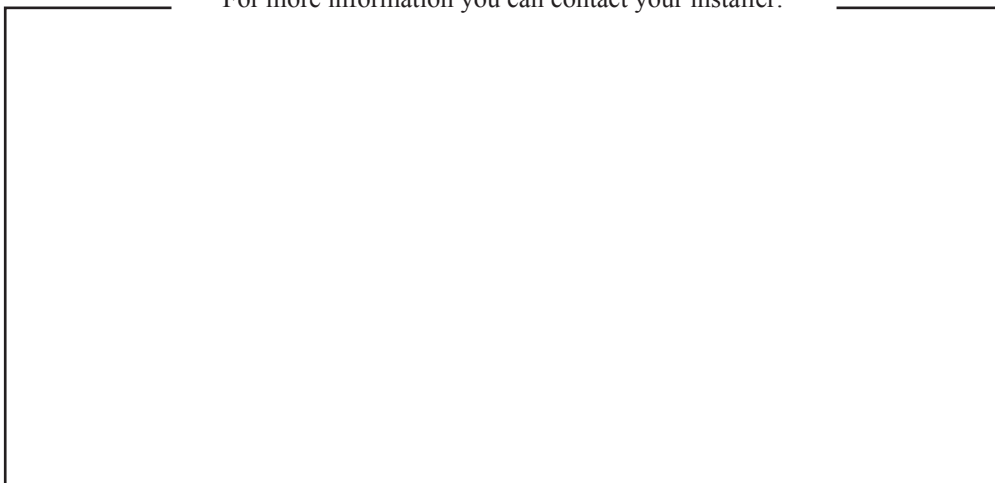
## **9 Statement of compliance**

Multicalor Industries declares that the air handlers

- Multicalor MC 20
- Multicalor MC 30
- Multicalor MC 40

meet the provisions of the machine directive 89/392/EEC, the low-voltage directive 73/23/EEC as well as the EMC directive 89/336/EEC.

For more information you can contact your installer:



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**multi****calor**